

WELCOME

Welcome to the Ramada Plaza by Wyndham Mardin Hotel . We're pleased to offer you a spacious room, comfortable beds, hot breakfast and free high-speed wireless Internet access, as well as business services, a fitness center, a pool, and other amenities designed to make you feel welcome throughout your stay. If you have forgotten anything such as toothpaste, shaving kit etc., please ask for reception. If there's anything else you need to make your stay a little better, just ask.

Whether you're with us for a night or a week, our staff will be happy to provide recommendations for places to go and things to do. And if you have any thoughts or suggestions for ways to improve our service, please share them with one of our staff, or directly with me at gm@ramadaplazmardin.com.

For future reservations, we encourage you to call 1-800-2RAMADA or visit ramadaplazamardin.com to ensure you get the best available rate. We also suggest you consider joining Wyndham Rewards®, our guest loyalty program, to make your stay even more rewarding. When you stay at any of our hotels, you can earn points that can be redeemed for hotel stays, airfare, resort vacations and a host of other retail and restaurant experiences. For more information, please ask the Front Desk or visit WyndhamRewards.com.

Thank you for choosing our hotel and enjoy your stay. We hope to see you again soon.

Sincerely

AIRLINE COMPANIES

Türkish Airlines	0850 333 0849
Anadolu Jet	0850 333 2538
Pegasus	0888 228 1212

TRANSFER TO AIRLINES

Mardin Airport is 18 km away from our hotel. You can easily ask taxi from reception and to get there . Also , there are busses (Mardin – Kiziltepe) that you can get in in front of the hotel , or can wait for Havas busses. It takes 45-60 minutes by bus to get the airport . Unfortunately , we have no free shuttle services to airport.

SHOPPING

Mardian Mall AVM	4440347
Yenişehir Mah, Vali Ozan Cd. No: 1/1, 47200 Artuklu/Mardin	3.7 km
Movapark AVM	0482
312 6868	
Turgut Özal, Mardin Havaalanı Yanı, 47400 Kızıltepe/Mardin	18 km

AUTOMOBILES RENTAL

ENTERPRISE RENT-A CAR	0530 036 89 08
AVİS MARDİN	0533 602 68 72
EUROP CAR	0542 450 90 47
PERLA RENT-A CAR	0533 728 73 75
GERENTA MARDİN HAVALİMANI ARAÇ KİRALAMA	0 482 312 12 51

BANQUET AND CATERING FACILITIES TOUCH 152 OR 0

Whether for 2 or 200, we can handle all your needs from conferences to conventions... any business gathering you want to conduct. We can do morning coffee and pastries to full scale banquets, receptions and other social events.

BUSINESS CENTER

Open 24 hours a day, the Business Centers located opposite Lobby Bar area next to the front desk and on the lower Ballroom level. For all your printed items the printer is near you, but in case you could support from front desk, no matter what time of day or night.

CHECK-IN AND CHECK-OUT TIME

Check-in time is 2:00 pm daily. Check-out time is 12:00 am. Upon check-out, please turn off your lights. If you would like to extend your stay, please contact the Front Desk by noon on the day of your original departure.

CREDIT POLICY

We accept all major credit cards. Credit may be automatically established at time of check-in, by the presentation of one of the following credit cards at our Front Desk: American Express, MasterCard or Visa. We do not accept checks.

CRIBS

Cribs are available as a complimentary special request item through the Front Desk. The number of cribs available is limited and will be provided on a first come, first served basis.

DO NOT DISTURB POLICY

If you wish not to be disturbed during your stay, please place the Do Not Disturb card on the outside of your door. Our room attendants will not service your room if the card is up.

DRY CLEANING AND LAUNDRY VALET

For your convenience, a laundry bag and list are provided in each room. Same day service is available Monday through Sunday. If articles are received at the Front Desk by 8:00 am, they will be returned by 6:00 pm. No dry cleaning service presents in our hotel but we can send them outside service and prices will be determined by outside company. Laundry valet services may not be available on Saturday, Sunday or Holidays.

EMERGENCIES DIAL 112

In the event of an emergency, medical or otherwise, please call 155 and then contact the Front Desk for immediate attention. To direct dial, please see the following list of numbers:

Hospital	112
Police	155
Fire Department.....	112

FITNESS CENTER & SPA

Located -1 floor and inside the indoor pool, fitness , Turkish Bath , Sauna gym, facility and open 10am-11pm daily. Outdoor pool is available only for Summer period 10 am till 6 pm. Please use your room key for entry.

HANDICAP FACILITIES ADA COMPLIANCE

The Hotel has 2 handicap rooms and hotel entrance way , handicap chair (ask reception) and Lobby WC

KEY CARDS

Should you lose your key card please notify the Front Desk immediately so that your lock may be recoded.

PET POLICY

Pets are not permitted to stay with hotel guests in the room. On the other hand , pets are may be kept another small room at the recepsiyon area , please ask to reception for further information.

SAFE DEPOSIT BOXES

Please do not leave money or valuables in your room. Under Turkey Republic law the hotel cannot be responsible for the loss of articles unless properly secured in safe deposit boxes located at the Front Desk or in your Room.. For security of your valuables, please let us be of service.

WAKE-UP SERVICE

If you would like to request a wake-up call, dial 0 on your room phone and follow the prompts. For help, dial 112.

HIGH-SPEED WIRELESS INTERNET ACCESS

Wireless Properties

1. The hotel provides high-speed Internet access for all guests, free of charge.
2. Using your wireless device, connect to your bulding access point.
3. Get a hotspot password page and enter ramada47 password.

INTERNATIONAL CALLS

Direct Calls -Dial 00 + Country Code + City Code + Number.

TELEPHONE

To dial another guest room, dial the desired guest room number or call the front desk "0" to be connected.

RESTAURANTS

Murat Cercis Konağı

Eski Mardin

İletişim : 0482 213 68 41

Dobo Restoran

Eski Mardin

İletişim : 0505 673 97 07

Leyli Mutfak

Eski Mardin

İletişim :0552438 0412

LOCAL AREA ATTRACTION

DARA ANCIENT CITY

Dara Ancient City is located in Oğuz Village, 30 kilometers southeast of Mardin. Dara, one of the most important settlements of Upper Mesopotamia in history, was established as a military garrison city in 505 with the initiatives of Emperor Anastasius (491-518) to protect the eastern border of the Eastern Roman Empire against the Sassanids. Upon the collapse of Roman Empire, the ancient city of Dara lost its importance and turned into ruins over the course of time. The ancient city of Dara, which consists of structures carved into the rock and spread over a wide area, was protected by a 4-kilometer wall. The inner castle was built on the north of the city and on the upper plain of a 50-meter-high hill. The ruins of churches, palaces, bazaars, dungeons, armory and water dam can still be seen in the city. In addition, cave houses dating back to the Late Roman Period are found around the village. The giant cisterns and the common graves under protection are some of the **must see** places in the ancient town.

Deyrul Zafaran Monastery

Located on a hill overlooking Mardin Plain almost 4 km east of Old city, Deyrulzafaran Monastery is still one of the most important temples of Orthodox Syriac community. The monastery, which consists of three floors, gained its present form in the 18th century with the additional structures built in different ages, starting from the 5th century. The monastery was built on a complex that was initially used as a Temple of the Sun and later as a fortress by the Romans. When the Romans withdrew from the region, Saint Şleymun brought the bones of some saints here and converted the castle to a monastery. For this reason, the Monastery was formerly known as the Mor Şleymun Monastery.

When the Metropolitan of Mardin and Kefertüth Aziz Hananyo made a major renovation starting in 793, the monastery named as Mor Hananyo Monastery to honor him. Later during the 15th century, the monastery received its final name Deyrulzafaran (Saffron Monastery) due to the zafaran (saffron) plant growing around the monastery.

There is no public transport service to the monastery. There are toilets, cafeteria and souvenir shops at the entrance of the monastery.

Working hours: 08.00 am-17:00 pm

Working days: The Monastery is open in 7 days of the week.

Telephone : (0482) 208 10 61

Mardin Houses

Houses of Mardin The houses of Mardin are located on the southern slope of the hill in the form of terraces, towering one above the other from the outskirts of the castle to the plain. The old city was once a volcanic region. The front yard of all buildings in Mardin faces the facade. The gate to the Mesopotamian Plain has at least two floors, as it was built on a hillside. Not one shadow of the house falls on the other.

Narrow streets built as shelters to protect people from the sun's rays while staying in the shade in the scorching summer heat. The stones used in these houses become harder during the hot and cold seasons. Thanks to these features of stones, summers become cooler and winters hotter. Cross vaults are used to create floor slabs. Ceilings in the form of two or four vaults. We mentioned that these houses have at least two floors. Although the lower floor is not commonly used today, it was once used as a barn, lower cellar, etc. The front door opens onto the lower floor courtyard. It is accessed from the lower floor via a staircase made of upper stone.

Old Mardin houses consist of two parts called harem and selamlık (where women and men stay separately). There is a room where the man welcomes his guests. In terms of stonemasonry, this is generally the most flamboyant room of the house. There is a small traditional oven to prepare coffee in this room. In addition to this guest room, the residents of the house have their private rooms. There are large houses in general, but there are also L-type ones. There is no functional distinction in the rooms of the harem section, and in the rooms one can eat, rest and sleep.

Today, one of the rooms is arranged as a guest room. The rooms are lined up with cloisters facing the courtyard. In the summer, one sits in the iwan paved with cut stone and sleeps at night. Due to the climate, the doors and windows are kept small. Handrails in Mardin houses are made of stone in line with the architecture.

ULU MOSQUE

Mardin Ulu Mosque, one of the architectural examples of the Artuqid Period, is the symbol of Mardin with its slice shape dome and minaret. According to the records, initially it was built with two minarets. The inscription on the only existing minaret of the mosque points the date of construction as 1176, but today's minaret was built in 1888/1889 in a contemporary style. Some Syriac writers claim that the mosque was converted from the church. However, according to Ara Altun's(1) research, it is impossible to reach this conclusion, by looking at the current data of the building. The mosque reflects the basic features of the 12th century Artuqid period architecture. The structure of the mosque is also a model that has been imitated by many surrounding structures. Ulu Mosque still serves as a temple today. For the non-muslim visitors (In case you're not aware of traditions) we kindly advise to take off your shoes at the entrance of the temple and cover your head (for women) while visiting the mosque out of the common prayer hours.

Kasımiye Madrasa

AREA ATTRACTIONS

ramada.com | 15

The construction of the madrasa started in the Artuqid Period (11 th century) and completed in 1457-1502 during the reign of Akkoyunlu Ruler Cihangiroğlu Kasım Padishah. The Madrasa managed to survive until today with its perfect structure. The construction of the two-storey, domed, single and open courtyard madrasah was mainly made with ashlar. The complex attracting attention in terms of its features, stonework and ornament motifs, is located in a along with a mosque and a tomb. There is a fountain and a large pool in the courtyard of the madrasa. It is, one of the largest structures in Mardin with an open front to the plain in the south. Not surprisingly, it is one of the **must see** places of Mardin

MOR.GABRIEL.MONASTERY-

Mor (Saint) Gabriel Monastery (Deyrulumur Monastery) is located 23 kilometers southeast of Midyat district. The monastery is one of the famous and great works of the Orthodox Syriac Community. It was built on a high hill covered with oak trees. The foundations of the monastery were laid by Mor Şmuel and Mor Şemun in 397 and the building was completed in a short time. Additional structres were built inside and outside of the monastery on different dates. Subsequently monastery became the Metropolitan Center between 615 and 1049.

Mor Gabriel Monastery is at least 400 years older than any monastery founded on Mount Athos, Greece. It was built 80 years before the Mor Saba Monastery in Palestine and one and a half centuries before the Mort Katherina Monastery in the Sinai region of Egypt.

MIDYAT.GUEST.HOUSE

Midyat Guest House is a three-storey building. It was purchased by the Midyat District Governorship. The lowest floor consists of a room obtained by carving the bedrock and a section added to its front adjoining. On the second floor there are three rooms with a large terrace. These rooms are arranged in an L shape. On the third floor, there is a large terrace and two rooms. From the corridor between these two rooms, a narrow and tunnel-like staircase leads to the third floor. When you reach this floor, there is a large terrace again. But the terrace here is on the west-side, not in front-south of the rooms. There is a small bay window in the corridor where the entrance door of this single room is located. From this floor, you can reach the roof of the room. The entire Midyat can be seen from roof of the building due to the height of the hill on which the building is built There is also a water well in the building, which is located in the courtyard of the guest house for kitchen. The guesthouse is also made its mark as a venue in TV serials.